







Strategic & Enterprise Planning			
Business Continuity Management	Security Management Traud Management Audit Management Management Management		
Revenue Assurance Management	ITIL IT Service Continuity Management ITIL Problem Security Management Management		
Stakeholder & Externl Relation Management			
Corporate Communication & Image Management	Legal Management Regulatory Magement Community Relations Management Board & Shares / Securities Management		
Shareholder Relations Management			

Enterprise Effectiveness Management			
Process Management & Support	Enterprise Quality Management Program & Project Management		
Enterprise Performance Assessment	Facilities Management & Support ITIL Service Catalogue Management		
ITIL Event Management	ITIL Service Level Management ITIL Incident Management		
ITIL Capacity Management	TIL Request Fulfillment Management		
and Configuration Management	Service Improvement		

Milowieuge & Research Management			
Knowledge Management	Research Management Scanning		
Human Resources Management			
HR Policies & Practices	Organization Development Workforce Strategy		
Workforce Development	Employee & Labor Relations Management		