iServer

orbus software

iServer for the Retail Sector

iServer is a leading software platform that is used by hundreds of organizations around the world to implement their business and IT transformation plans. iServer is a flexible, configurable tool that enables organizations to continue to use Microsoft Visio as their modeling environment. As well as providing a platform for collaboration, iServer provides seamless integration to the full Office Suite. The platform's maturity make it a solid choice for the Retail space.

Benefits For Retail Organizations

Business Process Analysis

iServer is a first-class Enterprise Architecture platform with comprehensive process modeling capabilities. It uses Microsoft Visio as a modeling environment instead of a proprietary one. This means you recieve wide user adoption thanks to the familiar feel, a gentle learning curve, and the financial benefit of leveraging resources already present in the enterprise. To support your practice, iServer can be deployed with a central repository preconfigured with your desired frameworks such as ArchiMate 3.0 or BPMN 2.0.

Supply Chain Management

Supply chain management is a core activity for organizations in the retail sector. As such, iServer supports supply chain management. Using iServer, users are able to define, analyze, improve, and communicate SCM practices within and between all interested parties across the wider enterprise. The platform can also align with the APQC (Retail) reference model and additionally supports PCI, the major legislative factor in consumer transactions.

Governance, Risk Management & Compliance

iServer helps retail companies audit and manage their governance, risk and compliance practice by consolidating documentation into a central repository, providing a range of out-of-the-box templates for audit and compliance activities, as well as offering capabilities for generating impact analysis and compliance reports.

The platform's GRC repository allows users to view the relationship between enterprise- or corporate-level goals and the IT-related goal. This supports traceability and alignment between business strategy, requirements, and IT implementation.

Change Management

As businesses find themselves increasingly dependent on technology, the need for them to undergo a digital transformation increases. A company's infrastructure can be an important bottleneck, but simply kicking off change initiatives without the appropriate level of management to see them through successfully does more harm than good. iServer offers premium impact analysis visualizations and comprehensive ITAM capabilities in order to allow your organization to properly carry out the necessary IT change initiatives.

iServer USA Retail Customers

LOWE'S **JOANN**

SCENTSY **ULTA** BEAUTY **REI** CO·OP

Industry Frameworks & Standards

In order to get your practice up and going as soon as possible we offer clients the possibility of having iServer delivered with a pre-configured repository and meta-model. Whether you are interested in EA or BPA, iServer supports both practices with such frameworks and standards that are relevant to retailers:

SCOR - *APQC* - BPMN 2.0 - *ArchiMate 3.0* - Lean - *SABSA*

ArchiMetal – CRM Vision   3.0 Market & Sell Products and Services   Value Stream Map - Production

*Click on the images for more detail.

Gartner peerinsights™

Gartner's Peers Insights portal **contains over 100 verified and comprehensive customer reviews of iServer,** *more than any other EA Tool Vendor.*

5
'More 5 Star Reviews than any other EA Vendor'

★★★★⯪ *

We average *'***4.5 out of 5***' Stars*

99%

'99% Recommendation Rating'

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