

Architecture Skills: Critical Thinking

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Consultant

- IT Architecture and Strategy
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Author

- Orbus White Papers
 - Coming in 2014
 - Improving your Architecture Skills Critical Thinking
 - Integrating Business Architecture and Business Process
 - Improving your Architecture Skills Abstraction
- IDC CIO Agenda Research EA for the 3rd Platform
- Cutter Consortium Business and Enterprise Architecture
- Books
 - SOA Applied: Architecture and Design Strategies, 2008, Wiley
 - Developing e-Business Systems and Architecture: A Manager's Guide, 2000, Morgan-Kaufman
 - Integrating CORBA and COM Applications, 1998, Wiley

Thought Leadership

- Business Architecture Guild VP, Founding Member, BIZBOK, EABOK, BABOK contributor
- Penn State Center for EA Education Advisor Board; SOA Institute Editorial Director
- Standards: OMG, The Open Group

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What does an Architect do?

- Architecture is a relatively new, and not well defined role
- Many people have an architect title, but aren't really architects
- Some are doing architecture, but don't have the title
- Few people seem to understand the role or skills of an architect
 - Architects themselves
 - Others in IT
- This presentation will illustrate architecture skills from the perspective of a project lifecycle
 - But, does not assume that all architects work in this context
 - Believes that these skills apply to all architecture domains



What is Architecture?

- Architecture is responsible for achieving commonality across the specific scope (e.g. enterprise) that is required to meet strategy and goals.
- Architecture consists of:
 - Requirements gathering
 - Determining the overall structure of the 'system'
 - Definition of what must be common for efficiency and consistency
 - Definition of what must be variable for differentiation and competition
 - Definition of how the variable parts fit within the common environment
 - Communications
 - Formal specification and documentation
 - Processes for integrating architecture into enterprise processes (strategy, portfolio management, design, development, procurement)
 - Project assistance (consulting)
 - Governance
 - Measurement, monitoring and improvements
- Architecture must achieve three primary goals:
 - 1. Describe a solution to a specific set of problems and requirements
 - 2. Effectively communicate the solution to all stakeholders
 - 3. Enable the creation of systems that conform to the architecture



Requirements Elicitation and Analysis

1. Inquire

- Get to the core of the problem
- Solicit both specific requirements and goals, as well as an understanding of how those requirements fit into a broader context
- Question assumptions that have been made, explicitly or implicitly

• Integrate

- Act as a bridge between a given project and how that project fits into the broader context
 - Business domain
 - Enterprise concerns
 - Industry standards
 - Established patterns
 - Best practices

1. Analyze

- Answers three architectural questions:
 - 1. What are the key elements of the problem or solution?
 - 2. What are the relationships between them?
 - 3. How do they combine together to meet requirements and provide value higher up?



Business Architecture - Concepts and Entities

Products





Solution Creation and Specification

4. Conceptualize

- Create a conceptual vision of the overall, integrated solution
- The conceptual architecture serves to communicate the overall concepts to a broad audience

5. Abstract

- Communicate the key details to specific audiences through the use of architectural viewpoints
- Abstraction can be defined as the suppression of irrelevant detail
- Within each perspective, the viewpoint will also be presented in different levels of abstraction, often referred to as "conceptual, logical and physical" architectures

6. Visualize

- Create visual renditions of the different abstractions and viewpoints
- Drawings and Models

7. Formalize

- Unambiguously communicate the details of the architecture specification
- A complete and precise model, expressed in industry standard notation, may often be preferred to a document because a formal model can be implemented and enforced within a modeling tool or design framework



Pharma Conceptual Architecture





Abstraction -- Business Context Diagram





Formal Reference Architecture





Architectural Influence

8. Communicate

- The most important aspect of an architect's job
- After establishing and formalizing a solution, architects communicate that solution and value throughout the organization

9. Enable

- The equation for architecture value is actually pretty straightforward
 - If using architecture will make someone's job easier, they'll use it
 - If it adds extra steps without adding extra value, it will be ignored
- The key to architectural influence depends on the extent to which architects enable the target audience to easily use the architecture

10. Assist

- The single most important activity an architect can do to make their architecture real
- Actively assist projects in using it
- But, remember you role is to *assist*



This Isn't You...

Sunday, December 03, 2006

Architects who don't code...

How can someone who never writes a line of code be responsible for how that code will be written?...





Critical Thinking

• Active, persistent, and careful consideration of a belief or supposed form of knowledge in the light of the grounds which support it and the further conclusions to which it tends.

*John Dewey, 1909

• Critical thinking is reasonable, reflective thinking that is focused on deciding what to believe or do.

*Norris and Ennis, 1989

• "The intellectually disciplined process of actively and skillfully conceptualizing, applying, analyzing, synthesizing, and/or evaluating information gathered from, or generated by, observation, experience, reflection, reasoning, or communication, as a guide to belief and action".

*The National Council for Excellence in Critical Thinking *http://www.criticalthinking.org/pages/defining-critical-thinking/766



Critical Thinking

- An individual or group engaged in critical thinking considers:
 - Evidence through observation
 - Context
 - Relevant criteria for making the judgment
 - Applicable methods or techniques for forming the judgment
 - Applicable theoretical constructs for understanding the problem and the question at hand



Critical Thinking Requires the Ability to...

- Recognize problems
- Understand the importance of prioritization and order of precedence in problem solving
- Gather relevant information
- Recognize and question unstated assumptions and values
- Comprehend and use language with accuracy and clarity
- Interpret data to appraise evidence and evaluate arguments
- Recognize the existence (or non-existence) of logical relationships between propositions
- Draw warranted conclusions and generalizations
- Put to test the conclusions
- Adjust one's beliefs on the basis of wider experience

* Glaser, 1941



Critical Thinking Should Question

- Goals, purpose, objectives to make sure that discussions are relevant to meeting them
- The way in which questions are framed, problems posed, issues expressed to expose underlying beliefs
- Information and sources of information to ascertain accuracy, providence, and impartiality
- Assumptions being made to understand both implicit and explicit perspectives and requirements
- Concepts being used to determine acceptability and applicability
- Perspectives or points of view to understand semantics and biases
- Implications of assumptions, concepts, and perspectives to identify dependencies and priorities
- Interpretations and conclusions to validate against the evidence







Critical Thinking Example

- Problem Scenario:
 - An organization provides business services to a variety of public entities (city, county, state, etc.)
 - Currently each customer has their own set of processes and data.
 - Sub-units within a customer also have their own processes and data.
- Problem Statement:
 - The organization is modernizing and re-engineering the business services into a product set.
 - The product set needs to support flexibility for customers.
- Question:
 - What are the requirements for flexibility?
 - What assumptions should be questioned?



Realigns One's Own Beliefs

- A key aspect of critical thinking is to draw conclusions based on the evidence
- These conclusions and beliefs are based on the evidence available at the time
- As new evidence is discovered, or a wider experience or broader context is applied, or as pervious assumptions and beliefs are challenged, we have to be able to adjust our own preconceived beliefs
- This is what we are asking of our stakeholders, so we better be able to do it for ourselves
- I consider this one of the key characteristics of a good architect
- It takes a combination of open mindedness, fact based reasoning, and self confidence to evolve one's belief systems



A Well Skilled Architect ...

- Raises important questions and problems, formulating them clearly and precisely.
- Questions assumptions.
- Gathers and assesses relevant information, using abstraction to consolidate and interpret
- Comes to well-reasoned conclusions and solutions, testing them against relevant criteria, requirements, standards, and best practices
- Thinks open-mindedly, recognizing and assessing their assumptions, implications, and consequences
- Communicates effectively with others in arriving at solutions to complex problems, without being unduly influenced by preconceived notions or other's opinions



Food for Thought

- Does the 'Well Skilled Architect' describe how you'd like to be described? Your aspirations for performance?
- Can you see where the concepts and skills discussed here would be a useful foundation?



Any Questions?



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