



ITIL Accelerator

Align business goals with IT services and accelerate your organization's digital transformation

Why the ITIL Accelerator?

- Offers architects a comprehensive framework they can follow in order to guide efficient IT Service Management within the organization
- Ensures business stakeholders have the highest possible level of technical support for carrying out projects successfully
- Supports any change initiative proposed by management in an agile, yet rigorous manner



What Does it Offer?

The ITIL Accelerator is a package containing all the tools required to implement the ITIL set of practices successfully. Instead of wasting time and resources building an ITIL-aligned IT Service Management practice from scratch, you can opt to receive iServer already aligned to the framework. This includes an ITIL-aligned repository, a complete set of best practice process diagrams and documentation, together with preconfigured tools that enable you to start enhancing business-IT alignment immediately.

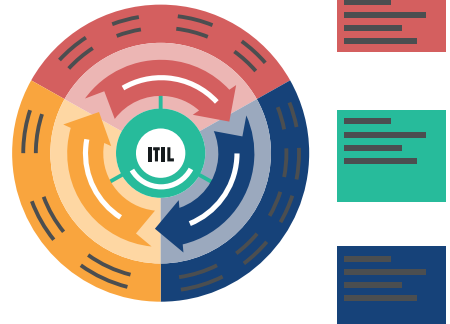
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Features



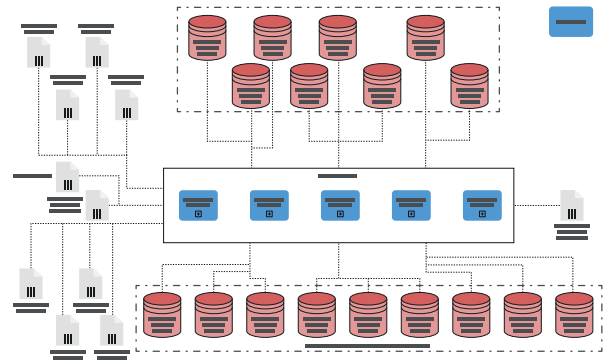
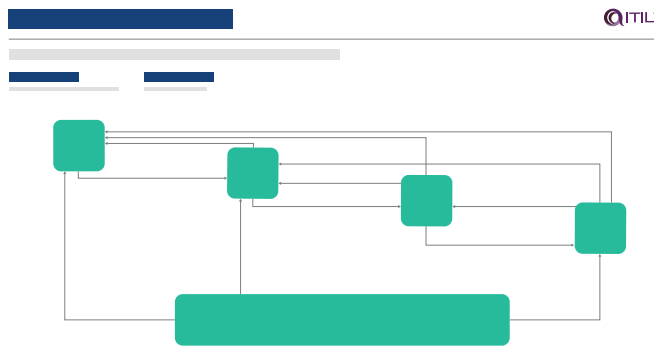
ITIL-aligned Repository Structure

The iServer repository folder structure is aligned to the five core modules described by ITIL.



Complete ITIL Reference Model

iServer comes preconfigured with the complete ITIL Reference Model, including all stages, processes, data, and roles.



Comprehensive Set of Best Practice Diagrams

Enjoy over 100 Visio-based diagrams of ITIL processes, which you can easily customize using the BPMN 2.0 notation.

Preconfigured Analysis Tools

Receive ITIL-aligned analysis tools out-of-the-box including RACI matrices, ITIL process documentation reports, role catalogs, as well as relationship views.



Learning Resources

Access to a range of learning resources such as eBooks, articles, videos, posters etc.

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