

# Resilience in the Face of Disruption Report

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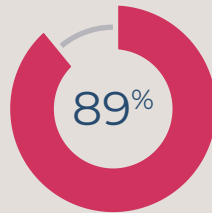
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# Executive summary

In April 2022, Orbus Software surveyed 1,000 IT Decision Makers (ITDMs) across the UK and the US to determine how well they are building resilient operations in the face of disruption.

The survey revealed that resiliency remains elusive for organizations, with 89% of companies having experienced some form of disruption over the last two years. However, over half of the enterprises surveyed are struggling to increase resiliency, with 44% lacking a dedicated team.

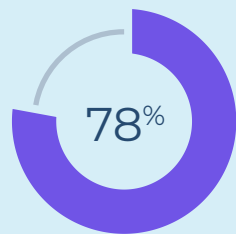
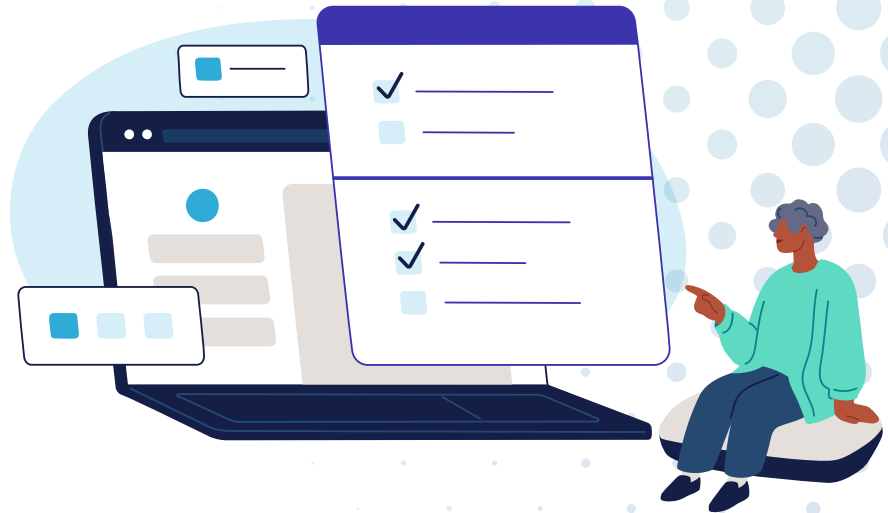


of companies having experienced some form of disruption over the last two years

# Digital initiatives accelerated for the majority of enterprises

The survey also found that, in response to the pandemic, digital initiatives have accelerated for the vast majority (83%) of enterprises.

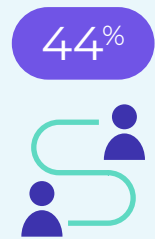
Additionally, seventy-eight percent of ITDMs reported dramatic changes to their business models, including 39% migrating to the cloud and almost half (44%) restructuring their teams during this period. However, despite these strategic shifts, only 36% were able to report business growth.



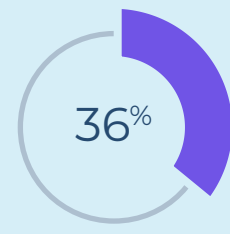
78% of ITDMs reported dramatic changes to their business models



39% migrated to the cloud



44% restructured their teams



36% reported business growth

# Enterprises that suffered disruption experience knock-on effects

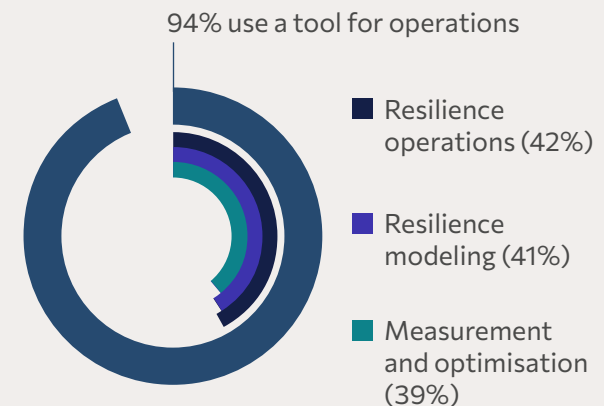
Alongside this, almost nine in ten (89%) companies have experienced disruption due to pandemic. Those enterprises that suffered disruption experienced knock-on effects, spanning staff shortages (56%), supply chain issues and increased business costs (48%) coupled with technology costs increasing (44%).

This highlights the interdependencies of organizations and the need to prioritize resiliency. Many are struggling primarily because of the complex web of disparate or legacy systems along with a lack of buy-in from management or other departments.



## Three fifths of IT Decision Makers have dedicated resilience teams

When it comes to operations, three fifths of IT Decision Makers have dedicated resilience teams and almost all ITDMs (94%) use a tool for this, most notably resilience operations (42%), resilience modeling (41%) or measurement and optimisation (39%).



# Over half believe they need to account for regulatory changes

Looking ahead, 52% of IT Decision Makers believe they need to account for regulatory changes in the next 12 months.

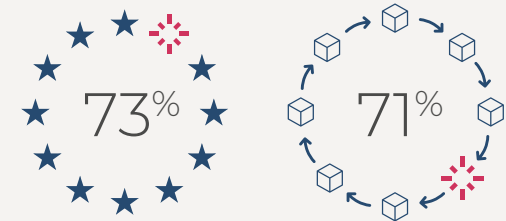
Over nine in ten (94%) think they are able to remain competitive ahead of regulatory requirements when it comes to IT, with 45% thinking they definitely will be able to. However, only 56% think their organization is agile.

To solve this issue and agility 57% reported that they empower decision making based on strategy and data, 52% facilitate cross-team collaboration and over two fifths (44%) provide strategic visibility.

Among the top technology investment priorities for the remainder of 2022 were:



## UK reports Brexit as key disruption, while supply issues are reported as the biggest challenge in the US



When comparing the US and UK, Brexit (73%) was reported as a key disruption in the UK while the supply chain was reported as the biggest disruptor in the US (71%).

Additionally, almost two thirds of IT Decision Makers have dedicated resilience teams that are focused on planning, coordination and stewardship of resilience topics, with this being most common in the USA (69%).

# Conclusion

With uncertainty a constant, businesses need visibility into their technology environment allowing them to simplify their complex operations. That's why Orbus is supporting resiliency with our OrbusInfinity solution, allowing our customers to use resources more efficiently, helping them increase agility, stay competitive and become more customer-centric today. Disruption is here to stay and operational resiliency is no doubt now a business imperative for every organization.

“

With the tsunami of disruption that organizations have experienced, it's clear that operational resiliency needs prioritizing. Without creating agility, businesses leave themselves exposed to the whims of change and can expect their operations to continue to suffer.”

- Rupert Colbourne, Chief Technology Officer





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## About Orbus Software

Orbus Software is a leading global provider of enterprise transformation solutions. We aim to empower customers with a strategic decision-making platform to successfully manage complex change. Our OrbusInfinity platform enables leaders to deliver business objectives, innovate faster, and ensure enterprise resiliency, while supporting them to make more informed, responsible, and sustainable business decisions.

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