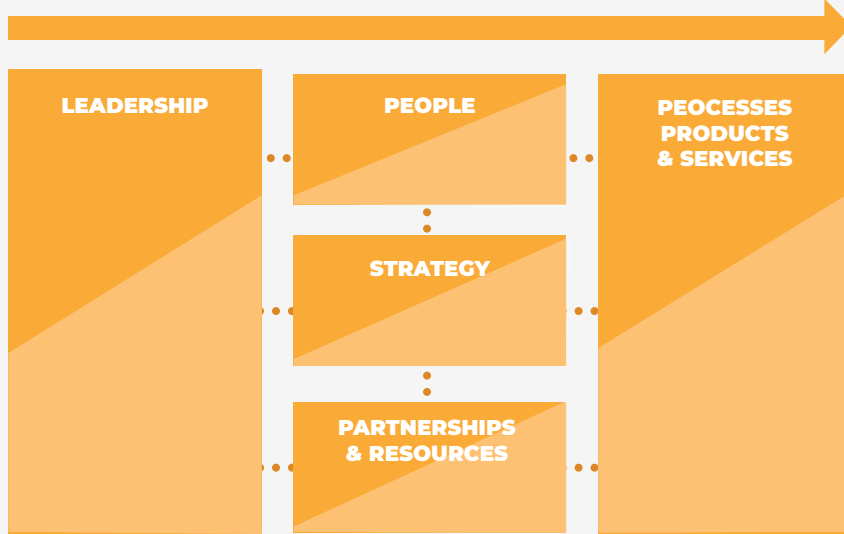


The 9 criteria Six Sigma EFQM Criteria

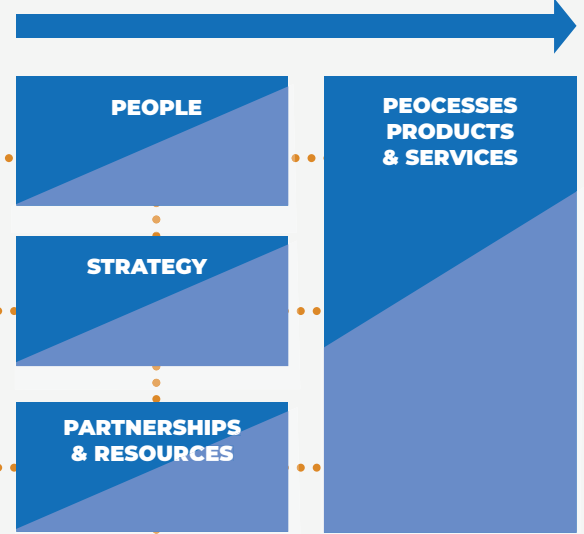
3

The EFQM Excellence Model is a holistic model of organisational excellence used for self-assessment by organisations and as the basis of regional, national and European Excellence Awards. There are equivalent, and similar, US (the Malcolm Baldrige National Quality Award Model) and Japanese (the Deming Prize Model) models. EFQM stands for the European Foundation for Quality Management, which is based in Brussels. This slide shows the 9 Criteria within the model.

ENABLERS



RESULTS



← **LEARNING, CREATIVITY AND INNOVATION** →

6 SIGMAS

MANAGING **VARIATION REDUCTION**

HOW DOES THIS MODEL RELATE TO SIGMA SIX?

The link to Six Sigma is primarily through the Processes focused criterion in the center of the model. Six Sigma is primarily about process improvement, rather than Leadership or Strategy etc.