

SourceAmerica: Growth Today is an Investment for Tomorrow



Summary

SourceAmerica is a nonprofit organization whose mission is to help individuals with a broad spectrum of significant disabilities obtain employment.

To date, SourceAmerica helps employ nearly 60,000 individuals across the United States and manages \$3.1 billion in annual billings.

One way they achieve this is by connecting their nationwide network of nonprofits who provide quality products and services to federal agencies.



I appreciate the product that Orbus built and the chance to use it to make my organization more organized and informed.”

- Tahir Javed, Director of Enterprise Architecture

Key information



INDUSTRY

Government and Public Sector



REGION

NAM



USE CASE

Business Capability Management



PLATFORM

OrbusInfinity



Growing pains

In 2015, SourceAmerica experienced significant growth by expanding its customer base. During this transition, the IT team decided to upgrade its back office to meet the needs of this new growth, particularly regarding its application landscape, data flow, and decision-making processes.

The team used Microsoft 365 to analyze and document its existing architecture and potential pain points. As a result, they realized that – in order to grow and become more flexible from an operational perspective – they would need to enhance their current IT environment with an enterprise architecture (EA) tool.

After months of searching for the right solution to support their evolving goals and growth, the team selected Orbus Software and iServer.



“The platform’s integrations, especially with Microsoft, were a leading factor in our decision to purchase iServer and guide us on our diversification and digital transformation journey.”

- Tahir Javed, Director of Enterprise Architecture

Pervasive integration

The installation and onboarding were carried out successfully and the team soon identified another use case where iServer could provide value.

As models were built, iServer enabled Javed and the rest of the team to document and define application infrastructures and relationships in a way that could be published and made available to a broader audience. This allowed them to better determine the enablement of business capabilities and decide what technology needed to change to support business goals.



“As I built, documented, and defined these models, relationships, and application infrastructures, I wanted to publish that information and make it available to broader audiences. iServer enabled me to do just that.”

- Tahir Javed, Director of Enterprise Architecture



Following the deployment of iServer, Javed discovered that different functions of the organization had more technology, capabilities, and investments than others, with some lacking the maturity they required. iServer provided a clear visualization of the IT landscape, which enabled Javed and his team to communicate this – and priorities for additional investment – to the rest of the organization.

Three years after initially investing in iServer, SourceAmerica made the transition to Orbus Software’s cloud-based alternative, OrbusInfinity (previously iServer365), as part of its new cloud migration strategy.



“Orbus was always available to help and support me during the migration to OrbusInfinity, its implementation and during the documentation of our EA.”

- Tahir Javed, Director of Enterprise Architecture

Looking ahead

Javed and his team have big plans for EA within the organization.

They are using OrbusInfinity to build a more mature EA practice and consolidate their application portfolio, which will ensure a seamless transition to a fully cloud-based infrastructure in the future, as well as clarity about who uses each application and exactly which business capabilities it supports.



“A big aspiration for us now is to enable the wider business to derive as much value from EA as we have in IT. We believe that OrbusInfinity will be foundational in making objective and appropriate investments where they are most urgently needed.”

- Tahir Javed, Director of Enterprise Architecture





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About Orbus Software

Orbus Software is a leading provider of cloud solutions for business centric decision making. Their enterprise platform provides a comprehensive view of applications, systems, and data, allowing leaders to make informed decisions, optimize cost, minimize risks, and maintain operational resilience in the face of constant disruption. Customers are predominantly global blue-chip enterprises and government organizations, and we focus on delivering technology innovation that accelerates our customers' success. To learn more, follow Orbus Software on Twitter and LinkedIn.

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