



# ITIL Accelerator

Align business goals with IT services and accelerate your organization's digital transformation

## Why the ITIL Accelerator?

- Offers architects a comprehensive framework they can follow in order to guide efficient IT Service Management within the organization
- Ensures business stakeholders have the highest possible level of technical support for carrying out projects successfully
- Supports any change initiative proposed by management in an agile, yet rigorous manner



## What Does it Offer?

The ITIL Accelerator is a package containing all the tools required to implement the ITIL set of practices successfully. Instead of wasting time and resources building an ITIL-aligned IT Service Management practice from scratch, you can opt to receive iServer already aligned to the framework. This includes an ITIL-aligned repository, a complete set of best practice process diagrams and documentation, together with preconfigured tools that enable you to start enhancing business-IT alignment immediately.

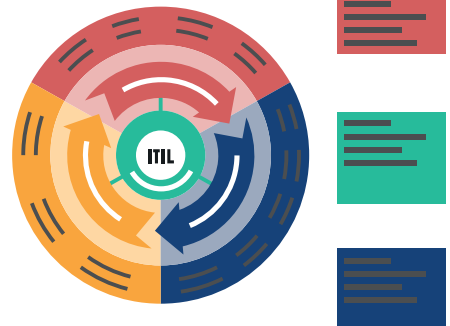
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## Features



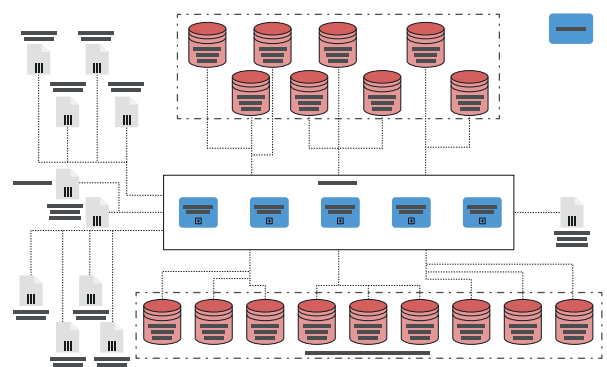
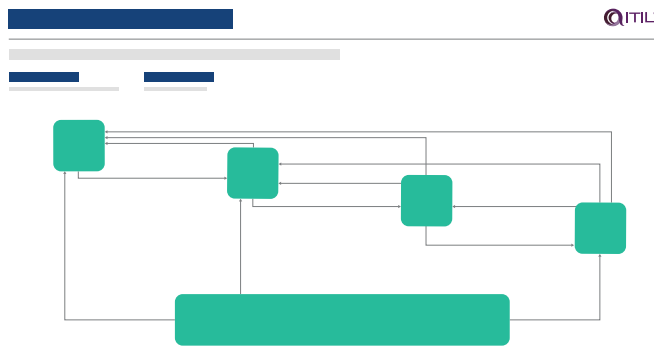
### ITIL-aligned Repository Structure

The iServer repository folder structure is aligned to the five core modules described by ITIL.



### Complete ITIL Reference Model

iServer comes preconfigured with the complete ITIL Reference Model, including all stages, processes, data, and roles.



### Comprehensive Set of Best Practice Diagrams

Enjoy over 100 Visio-based diagrams of ITIL processes, which you can easily customize using the BPMN 2.0 notation.

### Preconfigured Analysis Tools

Receive ITIL-aligned analysis tools out-of-the-box including RACI matrices, ITIL process documentation reports, role catalogs, as well as relationship views.



### Learning Resources

Access to a range of learning resources such as eBooks, articles, videos, posters etc.

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